

Emerging Issues in EMS Liability



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The Wheels Side

- Wheels claims far greater than professional claims
- Technology helps
- Training helps
- Age helps



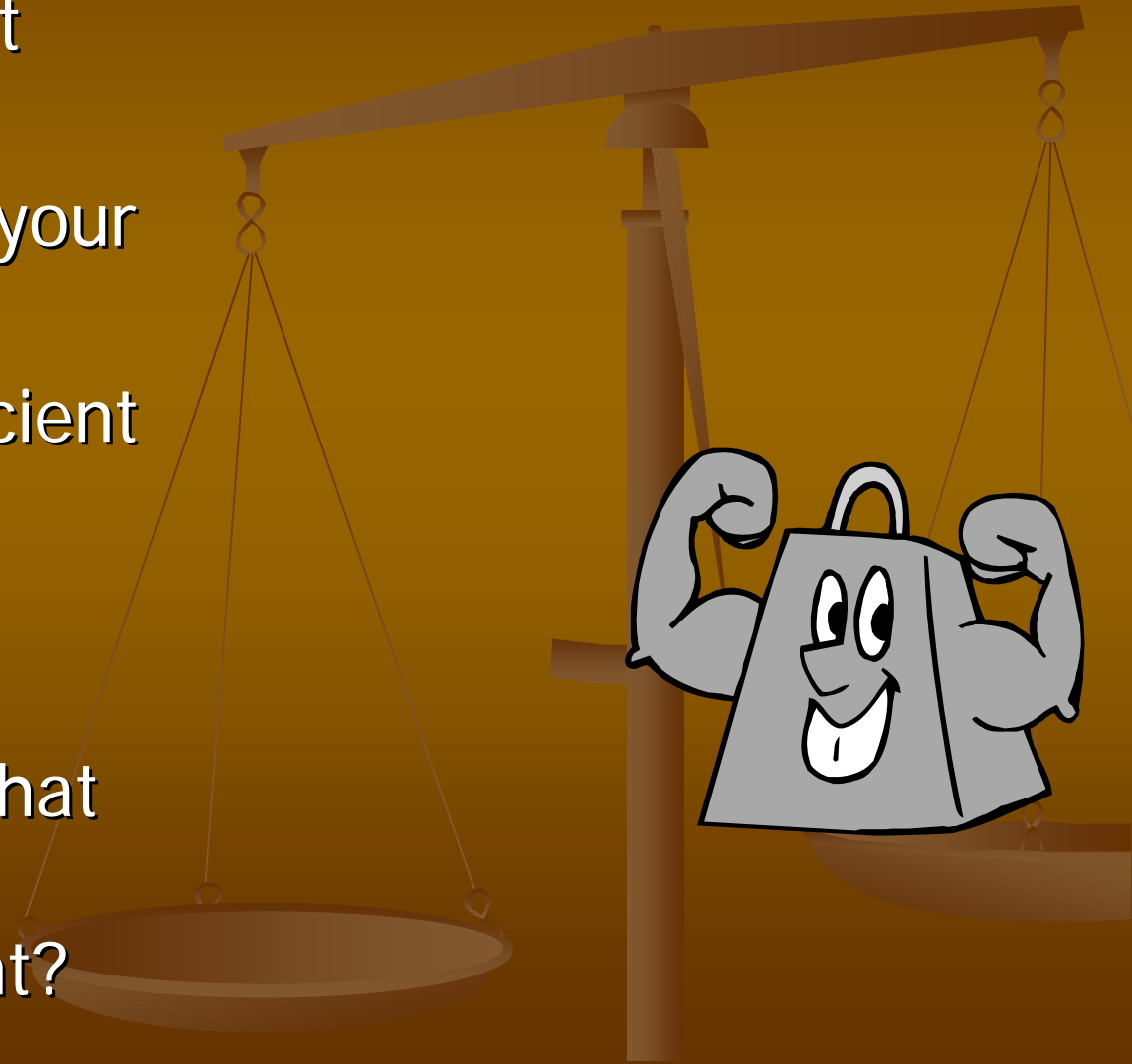
Wheels 2

- Small claims arise constantly
- Non-emergency Transportation
 - This is a growing area
 - Often little training and sometimes no certification



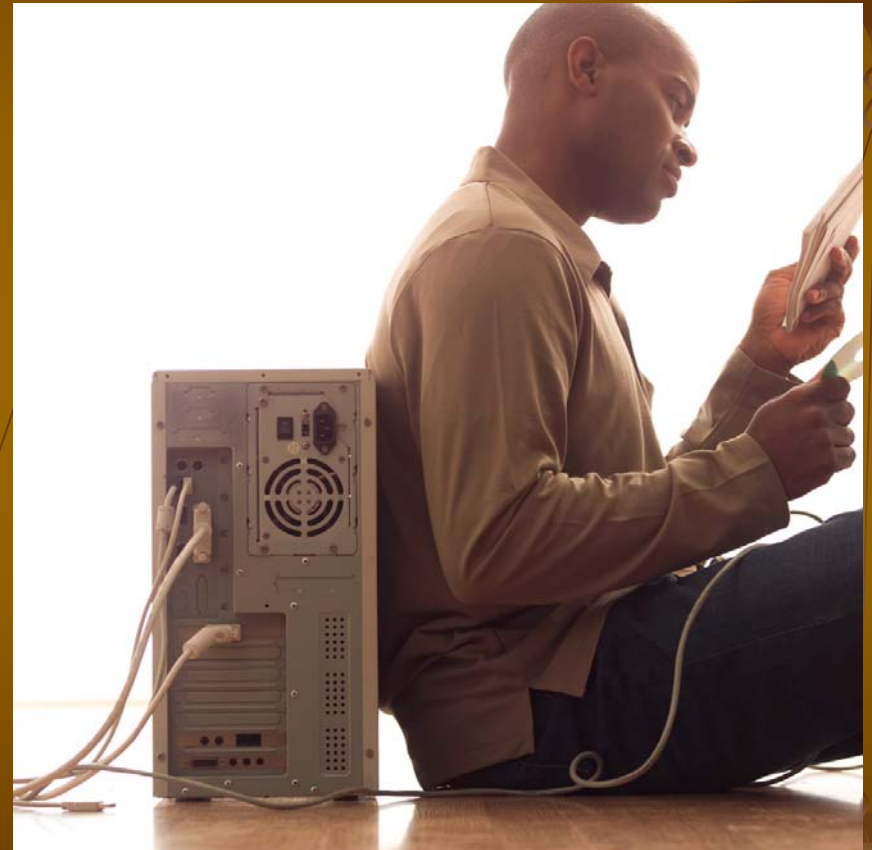
Bariatric Claims

- Does the transport make sense?
- Have you trained your crew?
- Do you have sufficient personnel?
- What about the environmental circumstances? That is, how will you remove the patient?



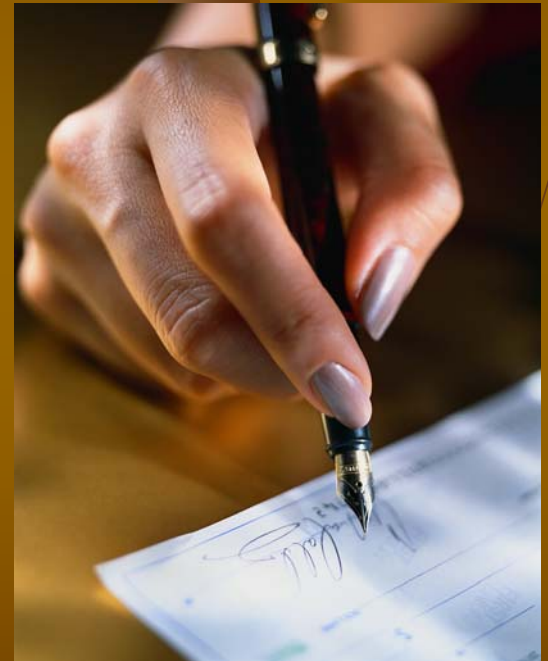
Computerized Documentation

- It makes sense from both a billing and legal perspective
- Make sure that your crews have bought into the program
- Some programs are better than others



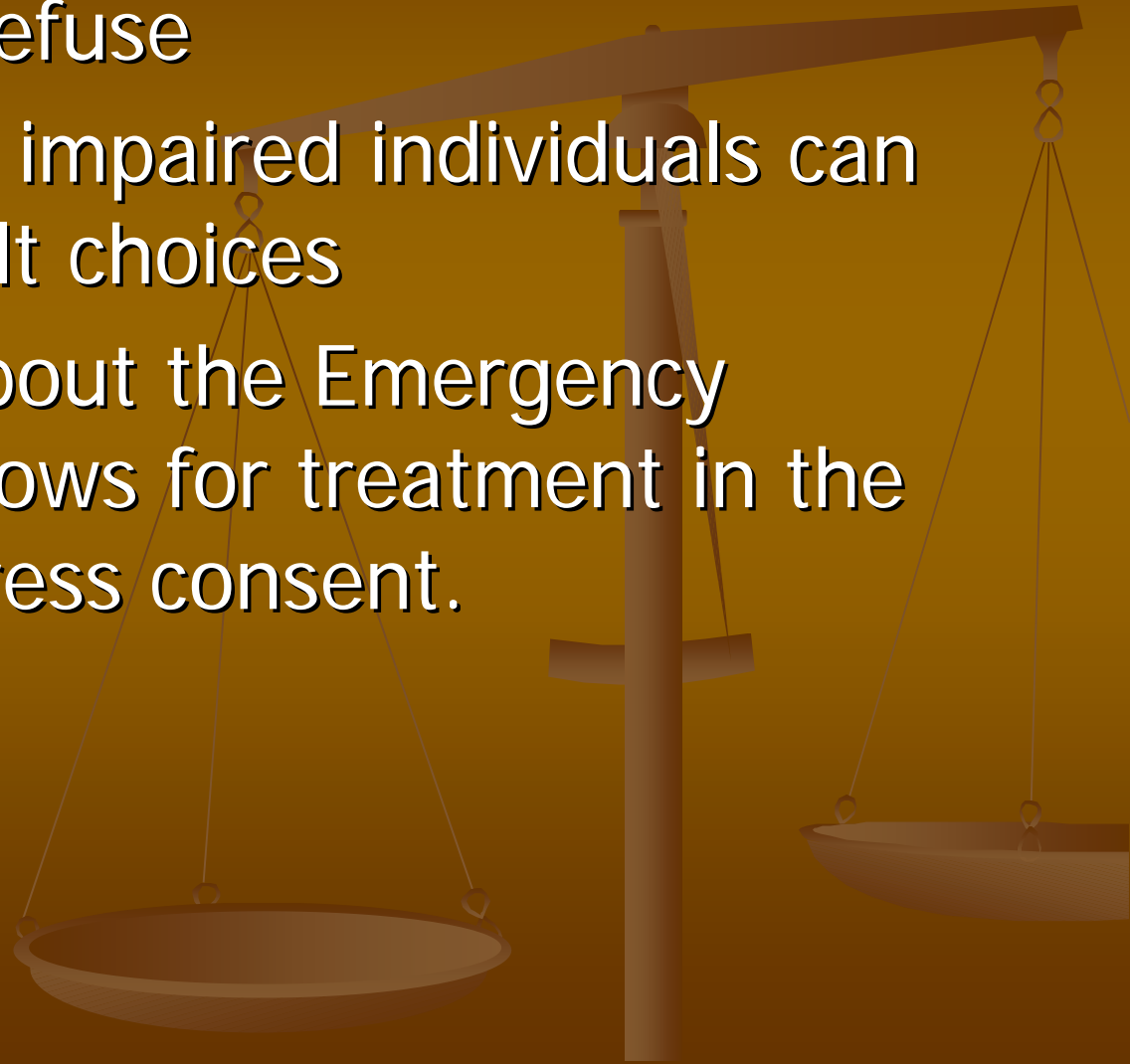
Refusals

- What is the capacity to sign?
- You must develop a specific protocol for refusals...consider using medical control as backup.
- What is your review policy on refusals.



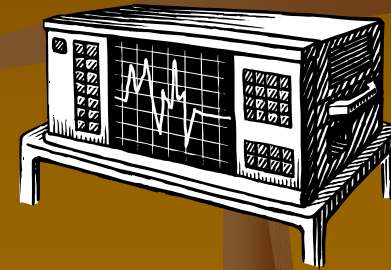
Refusals 2

- Minors cannot refuse
- Intoxicated and impaired individuals can make for difficult choices
- Do you know about the Emergency Doctrine? -- Allows for treatment in the absence of express consent.



What does the future hold?

- Greater use of technology
- Monitoring devices: EKG to BP to Pulse Ox
- Surveillance and tracking
- Mapping
- Billing



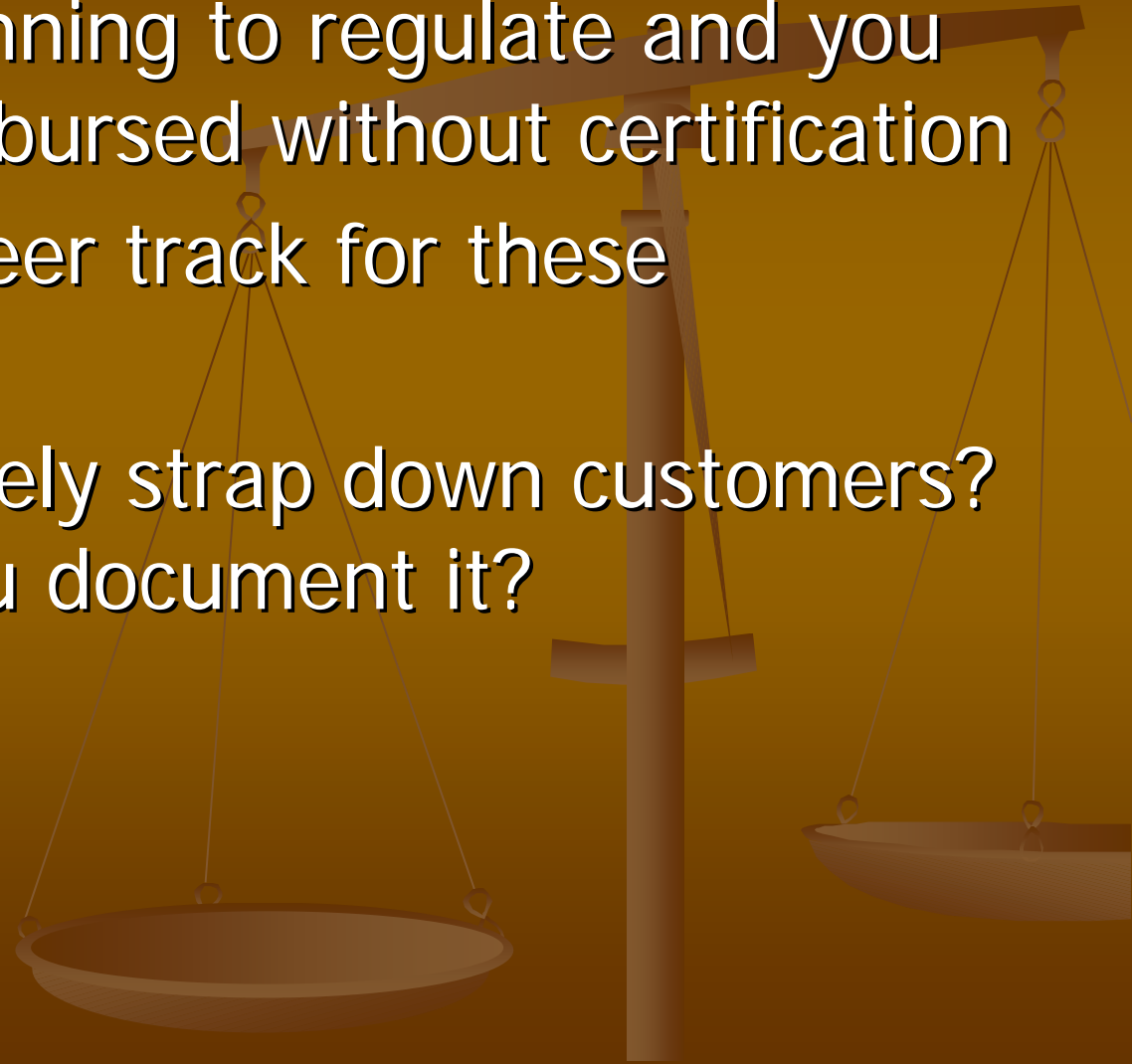
ParaTransit

- The wave of the future? Probably
- How do you train your employees...and how do you document it?
- Background checks on all employees...if you don't you will pay



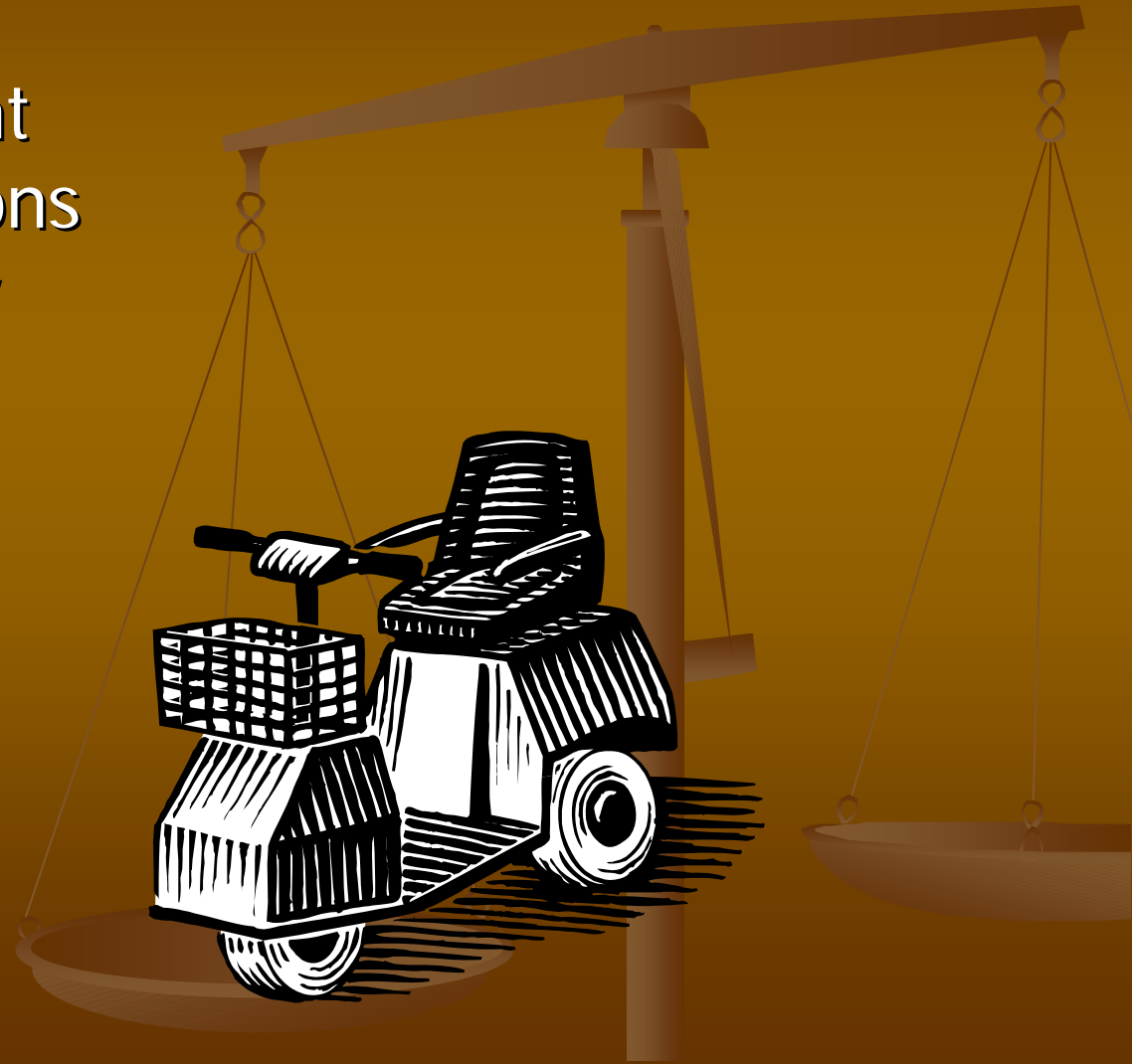
ParaTransit 2

- States are beginning to regulate and you will not be reimbursed without certification
- What is the career track for these employees?
- How do you safely strap down customers? And how do you document it?



ParaTransit 3

- Drive Cam makes sense to document both road conditions and patient safety
- Laxity with repeat customers



Questions

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